Orientations for: Msc. in Marketing, Human resources Management, Entrepreneurship and Innovations, 24\textsuperscript{th} April 2013 5.30 pm, ED 213, Education building, University of Nairobi, Main Campus

Principal, Deputy Principal CHSS, Dean SOB, Associate Deans, GBS, UBS chairs of departments, staff and students on behalf of the management and staff of Information and Communication Technology (ICT), I want to take this opportunity to welcome the new students to the University of Nairobi.

The Information Communication Technology (ICT) Centre is a service unit whose mandate is to provide university computer network services, analyze, develop and maintain management information systems application to support as well as help in meeting the academic and administrative needs of university.

Our goal at ICT therefore, is to ensure that staff and students of the University of Nairobi have guaranteed access to information communication technology facilities that help in learning, teaching and research.

We have well-trained and committed staff that interfaces with each other to ensure efficient and effective provision of our core services to the University community namely:

- Management Information System (MIS) services
- Network and Communications Services
- e-Learning
- Maintenance and User Support
- e-Mail and internet access
- ICT security

We serve our customers with dignity, courtesy and respect, perform duties professionally and ethically. To enjoy our services, a student is advised to:

1. Register in student portal to enroll for course units, check examination grades, fees statements and class timetables \url{http://smis.uonbi.ac.ke}
2. Create email account to get official communications from the university \url{http://register.uonbi.ac.ke}
3. Create network access account to enjoy the privileges of wireless internet in the campus \url{http://wifi.uonbi.ac.ke}
4. Register in e-Learning portal to access learning materials \url{http://elearning.uonbi.ac.ke}
We encourage, accept and utilize feedback from our students. Please feel free to contact the nearest ICT office in any campus for technical support or make appointment to see Director, ICT Center in Chiromo Campus. Congratulations for getting opportunity to join our University and thanks for choosing to study with us.

Charles Lwande Omondi, Project Leader, e-Learning, ICT Center, University of Nairobi